



House Rules – Guest House Tenmasa

Dear Guests,

Thank you very much for choosing to stay at our property. To ensure that all guests can enjoy a comfortable and safe stay, we kindly ask for your understanding and cooperation with the following house rules.

By signing the guest register, you are deemed to have agreed to these rules.

【1. Important Notes During Your Stay】

Noise: Please be considerate of our neighbors. After 9:00 p.m., keep noise to a minimum, including loud conversations, music, and television volume. Eating, drinking, or talking outdoors at night is strictly prohibited.

Parties and Events: Parties, events, fireworks, or any activities that may disturb the neighborhood are strictly prohibited.

Smoking: Smoking is strictly prohibited throughout the property, including indoor areas and balconies. If smoking is discovered, additional cleaning fees or damage charges may apply.

Garbage Disposal: Please separate and dispose of garbage according to the designated rules. Use the specified trash bins only. If you are unsure about sorting, please ask the host. Do not leave garbage in common areas or near the entrance.

Use of Facilities: Please use all facilities and amenities with care and only for their intended purposes. Any damage or loss caused by negligence may result in repair or replacement charges.

Prohibited Actions:

- Entry by anyone other than registered guests is prohibited.
- Do not occupy or create disturbances in common areas such as the kitchen or entrance.
- Any actions that may cause fire hazards, including improper use of fire or heating equipment, are prohibited.

【2. Check-in and Check-out】

Check-in: From 4:00 p.m. onwards. Detailed instructions will be provided separately.

Check-out: By 11:00 a.m. Late check-out may incur additional charges.

Security: Upon check-out, please ensure that all windows and doors are locked and that all lights are turned off.

【3. Guest Information and Identity Verification】

Guest Register: In accordance with the Japanese Private Lodging Business Act, we are required to record the name, address, occupation, and nationality of all guests. Information for all guests, not only the representative guest, must be provided.

Identity Verification:

- Non-Japanese nationals: Presentation and a copy of your passport are required.
- Japanese nationals: Please provide your name, address, and occupation.

【4. Disclaimer】

Valuables: We are not responsible for any loss, theft, or damage to cash or valuables within the property.

Force Majeure: We shall not be held liable for any damages suffered by guests due to natural disasters, fires, or other causes beyond our control.

【5. Other Information】

Emergency Contact: Emergency contact details will be provided separately.

Evacuation Routes: Please refer to the separate evacuation map provided.

- Designated evacuation shelter : Shinobugaoka Elementary School
- Wide-area evacuation site : Ueno Park area

Request to Our Guests:

By observing these rules, everyone can enjoy a safe and pleasant stay.

We sincerely appreciate your cooperation.